

UTILITY SERVICES - WATER & SANITATION - WATER - MISCELLANEOUS							
SERVICES RENDERED	UNIT	REMARKS	2015/16 Recalculated excl. VAT	2015/16 R incl. VAT	VAT Yes/No	2016/17 Recalculated excl. VAT	2016/17 R incl. VAT
MISCELLANEOUS TARIFFS							
AVAILABILITY CHARGES (Vacant Erven):		Not applicable to land owned or leased from Council and not applicable if no Council potable water service is within 30m of affected property's boundary to Council land.					
Vacant erven, any zoning	Per Month		65.88	75.10	y	69.74	79.50
FIXED SERVICE CHARGE (All consumer groups other than domestic, including all Spring water and Treated Effluent Users):		Including unmetered fire & sprinkler connections. Size of connection applicable.					
15mm-20mm	Per Month		13.77	15.70	y	14.59	16.63
25mm-40mm	Per Month		48.60	55.40	y	51.46	58.67
50mm-90mm	Per Month		123.42	140.70	y	130.70	149.00
100mm-140mm	Per Month		148.42	169.20	y	157.19	179.20
150mm	Per Month		255.18	290.90	y	270.26	308.10
>150mm	Per Month		342.63	390.60	y	362.81	413.60
DELIVERY OF BULK POTABLE WATER VIA TANKER (Ad Hoc Service only. Subject to approval of Director: Water and Sanitation)		To formal households not connected to the City of Cape Town reticulation system. At full cost recovery. Service subject to the availability of Tankers. No Free kl.	(Applicable Bulk Reduction Tariff x kl sold) + Transport Cost + Labour Cost	(Applicable Bulk Reduction Tariff x kl sold) + Transport Cost + Labour Cost + VAT	y	(Applicable Bulk Reduction Tariff x kl sold) + Transport Cost + Labour Cost	(Applicable Bulk Reduction Tariff x kl sold) + Transport Cost + Labour Cost + VAT
NON POTABLE WATER / SPRING WATER:							
Infrastructure provided by Council:							
Commercial / Industrial users/Domestic	Per kl	Commercial / Industrial	4.12	4.70	y	4.37	4.98
Schools	Per kl	Schools	3.60	4.10	y	3.81	4.34
Departmental	Per kl	Departmental	3.60	4.10	y	3.81	4.34
Golf Clubs	Per kl		2.72	3.10	y	3.42	3.90
Infrastructure provided by User:							
Irrigation	Per kl	Agricultural irrigation schemes & Bulk Supply (min 5 Mega litre/day)	1.05	1.20	y	1.11	1.27

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Golf Clubs	Per kl		1.05	1.20	y	1.11	1.27
Current Agreements:							
Special Users	Per kl	As per Agreement with Director Water & Sanitation					
CONSUMER - DEPOSIT:							
New Accounts (No VAT)	Refundable Deposit	For non-domestic customers only. From 2014/15 onwards no longer applicable to domestic customers.	671.20		n	710.80	
TEMPORARY CONNECTION:							
TEMPORARY CONNECTION: DEPOSIT	Refundable Deposit	For use with temporary connections installed for development & construction purposes. Apply Standard "new connection" Tariff plus deposit.	6,379.00		n	6,755.00	
HYDRANT STANDPIPES							
15mm -50mm	Rental/month or pro rata month		569.91	649.70	y	603.51	688.00
All	Refundable Deposit		15,949.00		n	16,890.00	
Repairs on Standpipes		Cost plus admin fees. Offset against deposit for any damage sustained.					
		In instances where a hydrant standpipe is not returned or cannot be presented for reading purposes by the applicant / user to the City of Cape Town, the City will continue to charge the monthly rental charge as well as an estimate of water consumed based on the standard flow rate (refer tariff policy). Where Pre-Paid Hydrants are available, users will be expected to make payment upfront for the consumption of water.					

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NEW CONNECTIONS (Including Treated Effluent Meters):							
PERMANENT WATER CONNECTIONS - COMPLETE 50mm and below (Installed by Council)		In case of temporary connections for construction / development purposes also include temporary connection deposits					
25mm complete (stop cock+meter box+ meter)	per connection		5,984.91	6,822.80	y	6,337.98	7,225.30
40mm complete (stop cock+meter box+ meter)	per connection		9,995.18	11,394.50	y	10,584.91	12,066.80
50 mm complete (stop cock+meter box+ meter)	per connection	New connection processor to check with the Depot/Projects regarding the availability and appropriateness of pre-fabricated meter unit	15,503.25	17,673.70	y	16,417.89	18,716.40
PERMANENT WATER CONNECTIONS - COMPLETE Above 50mm (Installed by Council)							
80mm complete (chamber + fittings + meter)	per connection		49,625.35	56,572.90	y	52,553.25	59,910.70
100mm complete (chamber + fittings + meter)	per connection		60,164.91	68,588.00	y	63,714.65	72,634.70
150mm complete (chamber + fittings + meter)	per connection		89,374.30	101,886.70	y	94,647.37	107,898.00
>150mm	per connection		Cost + R255.08 Admin Charge	Cost + R290.79 Admin Charge	y	Cost + R270.13 Admin Charge	Cost + R307.95 Admin Charge
PERMANENT WATER CONNECTIONS COMPLETE - WATER MANAGEMENT DEVICE (Installed by Council)		In case of temporary connections for construction / development purposes also include temporary connection deposits					
Water Connection complete 15mm: (stop cock+meter box+meter+device)	per connection		3,297.98	3,759.70	y	3,492.54	3,981.50
Water Connection complete 20mm: (stop cock+meter box+meter+device)	per connection		3,680.61	4,195.90	y	3,897.81	4,443.50

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New Government Low Cost Housing Development / Projects: Including Water Management Device. Complete device, meter and box supplied and installed by Council.	per connection	No installation by private contractor allowed.	791.67	902.50	y	838.33	955.70
PERMANENT WATER CONNECTIONS - METER SUPPLIED BY COUNCIL (Installed by Developer) - Installations by Developer no longer allowed.	In case of temporary connections for construction / development purposes also include temporary connection deposits						
25mm	per connection	Cost of Meter to Council plus admin Fee and inspection fee. Box to Council's meter chamber specifications. No WDM device for this size	1,835.35	2,092.30	y	Delete	Delete
40mm	per connection	Cost of Meter to Council plus admin Fee and inspection fee. Box to Council's meter chamber specifications. No WDM device for this size	3,792.37	4,323.30	y	Delete	Delete
50 mm	per connection	Cost of Meter to Council plus admin Fee and inspection fee. Box to Council's meter chamber specifications	4,361.40	4,972.00	y	Delete	Delete
80mm	per connection	Cost of Meter to Council plus admin Fee and inspection fee. Box to Council's meter chamber specifications	5,780.88	6,590.20	y	Delete	Delete
100mm	per connection	Cost of Meter to Council plus admin Fee and inspection fee. Box to Council's meter chamber specifications	7,212.11	8,221.80	y	Delete	Delete
150mm	per connection	Cost of Meter to Council plus admin Fee and inspection fee. Box to Council's meter chamber specifications	20,661.23	23,553.80	y	Delete	Delete

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PERMANENT WATER CONNECTIONS - WATER MANAGEMENT DEVICE SUPPLIED BY COUNCIL (Installed by Developer) - Installations by Developer no longer allowed.		In case of temporary connections for construction / development purposes also include temporary connection deposits.					
15mm	per connection	Box to suit Council's meter specification	1,885.44	2,149.40	y	Delete	Delete
20mm	per connection	Box to suit Council's meter specification	1,913.95	2,181.90	y	Delete	Delete
PERMANENT WATER CONNECTIONS - (Installed by Developer) - Installations by Developer no longer allowed.							
>50mm Supervision of connection. All work performed by Developer / Contractor to Council's specification	per connection	All work performed by approved Developer / Contractor to Council's specification. Excludes connection to Council's main.	2,685.88	3,061.90	y	Delete	Delete
EXISTING CONNECTIONS (including Treated Effluent Meters):							
PERMANENT WATER CONNECTIONS - METER ONLY (Installed by Council)		In case of temporary connections for construction / development purposes also include temporary connection deposits.					
25mm	per connection	Installation of Meter and Box onto - (a) existing unmetered connection or (b) pre-road leading previously installed by Developer / Contractor	3,444.12	3,926.30	y	3,647.37	4,158.00
40mm	per connection	Installation of Meter and Box onto - (a) existing unmetered connection or (b) pre-road leading previously installed by Developer / Contractor	5,696.49	6,494.00	y	6,032.54	6,877.10
50mm	per connection	Installation of Meter and Box onto - (a) existing unmetered connection or (b) pre-road leading previously installed by Developer / Contractor	10,162.89	11,585.70	y	10,762.54	12,269.30

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80mm	per connection	Chamber and fittings previously completed by Developer / Contractor	12,707.46	14,486.50	y	13,457.19	15,341.20
100mm	per connection	Chamber and fittings previously completed by Developer / Contractor	13,823.77	15,759.10	y	14,639.39	16,688.90
150mm	per connection	Chamber and fittings previously completed by Developer / Contractor	23,707.11	27,026.10	y	25,105.79	28,620.60
PERMANENT WATER CONNECTIONS - (METER AND CHAMBER) (Installed by Council)		In case of temporary connections for construction / development purposes also include temporary connection deposits.					
80mm	per connection	Installation of meter onto existing unmetered connection	34,935.35	39,826.30	y	36,996.58	42,176.10
100mm	per connection	Installation of meter onto existing unmetered connection	42,249.39	48,164.30	y	44,742.11	51,006.00
150mm	per connection	Installation of meter onto existing unmetered connection	63,507.11	72,398.10	y	67,254.04	76,669.60
PERMANENT WATER CONNECTIONS - WATER MANAGEMENT DEVICE (Installed by Council)		In case of temporary connections for construction / development purposes also include temporary connection deposits.					
Water Connection meter+device only 15mm	per connection	Installation of Meter and Box onto - (a) existing unmetered connection or (b) pre-road leading previously installed by Developer / Contractor	1,909.91	2,177.30	y	2,022.63	2,305.80
Water Connection meter+device only 20mm	per connection	Installation of Meter and Box onto - (a) existing unmetered connection or (b) pre-road leading previously installed by Developer / Contractor	2,181.67	2,487.10	y	2,310.35	2,633.80

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REPLACEMENT / MOVING / TESTING OF METERS:							
WATER METER REPLACEMENT		Applies to repair / replacement of meters damaged by the consumers. In situations where the Customer is deemed to be careless in device protection (e.g. building work, use of lawnmower etc.) . Water Management Device separately reflected.					
15mm (Conventional)	per connection	Call out rate plus cost of meter complete.	1,091.84	1,244.70	y	Delete	Delete
20mm (Conventional)	per connection	Call out rate plus cost of meter complete.	1,363.51	1,554.40	y	Delete	Delete
25mm	per connection	Call out rate plus cost of meter complete.	3,444.12	3,926.30	y	3,647.37	4,158.00
32mm	per connection	Call out rate plus cost of meter complete.	4,592.98	5,236.00	y	4,863.95	5,544.90
WATER MANAGEMENT DEVICE REPLACEMENT		Use of Device at the discretion of the Director: Water and Sanitation					
Water Management Device - replacement / voluntary retrofit installation, 15mm	Per installation on existing water connection	Applicable should replacement / voluntary application by consumer be accepted by the City. No charge if installed at the discretion of the City for water demand purposes.	1,909.91	2,177.30	y	2,022.63	2,305.80
Water Management Device - replacement / voluntary retrofit installation, 20mm	Per installation on existing water connection	Applicable should replacement / voluntary application by consumer be accepted by the City. No charge if installed at the discretion of the City for water demand purposes.	2,181.67	2,487.10	y	2,310.35	2,633.80
MOVING OF METERS							

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15mm - 25mm (Moving meter with/without box to outside) up to 3m requested by consumer/owner	per connection	Applicable to connections where the shift is not beneficial to Council (e.g. new connection and accessible) This applies where the Customer requires the alteration/shift due to building work, paving etc. All user categories are included, e.g. 25mm commercial connection. No charge will be applicable to inline movement for Domestic customers to address accessibility after all internal processes / procedures have been adhered to.	1,363.51	1,554.40	y	1,443.95	1,646.10
15mm-25mm (Moving/relocation of meter with existing box up to 3m requested by consumer/owner)	per connection		622.89	710.10	y	Delete	Delete
Moving of 15mm-25mm meters more than 3m / moving of all other meters exceeding 25mm / replacing meters exceeding 32mm.	per connection		Cost + R255.08 Admin Charge	Cost + R290.79 Admin Charge	y	Cost + R270.13 Admin Charge	Cost + R307.95 Admin Charge
METER TESTING							
Removal, testing and replacement - Domestic Full Only							
15mm - Meter Age 0 to 5 years	per meter		1,171.32	1,335.30	y	1,240.44	1,414.10
15mm - Meter Age over 5 years to 10 years	per meter		878.51	1,001.50	y	930.35	1,060.60
15mm - Meter Age over 10 years to 15 years	per meter		585.70	667.70	y	620.26	707.10
15mm - Meter Age over 15 years	per meter		292.81	333.80	y	310.09	353.50
20mm - Meter Age 0 to 5 years	per meter		1,294.91	1,476.20	y	1,371.32	1,563.30
20mm - Meter Age over 5 years to 10 years	per meter		971.23	1,107.20	y	1,028.51	1,172.50
20mm - Meter Age over 10 years to 15 years	per meter		647.46	738.10	y	685.61	781.60
20mm - Meter Age over 15 years	per meter		323.77	369.10	y	342.89	390.90
25mm - Meter Age 0 to 5 years	per meter		1,772.63	2,020.80	y	1,877.19	2,140.00
25mm - Meter Age over 5 years to 10 years	per meter		1,329.47	1,515.60	y	1,407.89	1,605.00
25mm - Meter Age over 10 years to 15 years	per meter		886.32	1,010.40	y	938.60	1,070.00
25mm - Meter Age over 15 years	per meter		443.16	505.20	y	469.30	535.00

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Removal, testing and replacement - Domestic Cluster and Non-Domestic		Applies where test is requested by consumer, to be applied as a deposit to be refunded only if meter fails test.					
15mm	per meter		1,171.32	1,335.30	y	1,240.44	1,414.10
20mm	per meter		1,294.91	1,476.20	y	1,371.32	1,563.30
25mm	per meter		1,772.63	2,020.80	y	1,877.19	2,140.00
32mm	per meter		2,487.72	2,836.00	y	2,634.47	3,003.30
40mm	per meter		2,946.84	3,359.40	y	3,120.70	3,557.60
50mm	per meter		5,303.07	6,045.50	y	5,615.96	6,402.20
80mm	per meter		6,812.81	7,766.60	y	7,214.74	8,224.80
100mm	per meter		8,010.61	9,132.10	y	8,483.25	9,670.90
150mm	per meter		12,113.95	13,809.90	y	12,828.68	14,624.70
200mm	per meter		13,830.70	15,767.00	y	14,646.75	16,697.30
300mm+	per meter	The tariff for 400-600mm has been incorporated into this item for all sizes 300mm and greater.					
			33,731.67	38,454.10	y	35,721.84	40,722.90
Application by Domestic Indigent Customer	per meter	The full prescribed testing tariff (see above) can be applied retrospectively for indigent customers on condition that a proportional payment is made upfront.					
			65.70	74.90	y	69.56	79.30
Testing of Meter Only		Applies to testing of meters for private entities. Meter to be delivered to Council's testing facility.					
15 mm - 20 mm	per meter		117.72	134.20	y	124.65	142.10
25mm	per meter		138.33	157.70	y	146.49	167.00
32mm	per meter		396.32	451.80	y	419.74	478.50
40mm-50mm	per meter	Different sizes combined into one tariff	656.23	748.10	y	694.91	792.20
100mm-150mm	per meter	Different sizes combined into one tariff	875.00	997.50	y	926.67	1,056.40
200mm-300mm	per meter	Different sizes combined into one tariff	1,254.65	1,430.30	y	1,328.68	1,514.70
400mm-600mm	per meter		1,526.32	1,740.00	y	1,616.40	1,842.70
OTHER:							
GENERAL / DEVELOPMENT / INSPECTION TARIFFS							
Special Reading	per reading	At owner's request.	167.72	191.20	y	177.63	202.50

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Shut off / turn on for repairs (per trip/call out)	per call out	At owner's request to allow internal plumbing repairs. Owner to locate own private stopcock to shut down the supply, or tariff will apply in instances where a team needs to be sent out to assist.	298.16	339.90	y	315.79	360.00
Call-out rate : Miscellaneous and Water Inspectors and Water Management Device Teams - Office hours (per call out)	per call out	Tariff to cater for development inspections, pressure tests, special requests to inspect private property for high consumptions / potential leaks, approval of new installations etc. Mainly applies to technical, inspectorate investigation / approvals and Water Management Device Teams (where non-indigent customers request call outs). Incorporates Water Inspectorate call out tariffs.	485.61	553.60	y	514.30	586.30
Call-out rate : Miscellaneous and Water Inspectors and Water Management Device Teams - After hours (Office hours X 2)	per call out	As above.	971.14	1,107.10	y	1,028.42	1,172.40
Non Payment disconnection fee	per disconnection		292.37	333.30	y	309.65	353.00
Non Payment reconnection fee	per reconnection		237.37	270.60	y	251.40	286.60
Clearing/ replacement of water meters (Where owner is responsible for keeping the meter clear) (per call out)	per call out	Refer to bylaws Chapter 33 (5) (b&c). Revenue (W&S) to first issue a notification in terms of the bylaw to the Customer to clear the meter. Failure to act will result in this tariff being applied	Cost + R255.08 Admin Charge	Cost + R290.79 Admin Charge	y	Cost + R270.13 Admin Charge	Cost + R307.95 Admin Charge
Mains Pressure / Flow Test (Council main pressure and fire flow test)	per test		1,415.53	1,613.70	y	1,499.04	1708.90
Final Connections to Council Mains (Excl new meter connections)	per connection		Cost + R255.08 Admin Charge	Cost + R290.79 Admin Charge	y	Cost + R270.13 Admin Charge	Cost + R307.95 Admin Charge
Damage to Council Mains and Meters (plus water calculated by Administration)		Actual cost of repairs plus admin charges. Includes reckless damage to larger diameter	Cost + R255.08 Admin Charge	Cost + R290.79 Admin Charge	y	Cost + R270.13 Admin Charge	Cost + R307.95 Admin Charge
Tampering (Plus water theft calculated by Administration)		Relevant meter related tariff, plus cost of water calculated as stolen plus R5 000 tampering surcharge	Relevant meter fee plus cost of water stolen plus R5 000 tampering surcharge	Relevant meter fee plus cost of water stolen plus R5 000 tampering surcharge	y	Relevant meter fee plus cost of water stolen plus R5 000 tampering surcharge	Relevant meter fee plus cost of water stolen plus R5 000 tampering surcharge

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Large meter test rig (Hire)	hire per hour	Applies to non Municipal bodies by arrangement.	715.18	815.30	y	757.37	863.40
Small meter test rig (Hire)	hire per hour	Applies to non Municipal bodies by arrangement.	445.35	507.70	y	471.67	537.70
Data information requests	Per event and up to 3 copies or electronic documents	Includes way leave approvals, GIS print outs, copies of plans	97.11	110.70	y	102.81	117.20
Replacement of lost standpipe tags	per tag	Application at nearest municipal office to be accompanied by identity document and affidavit (at police station) stating that tag is lost.	58.86	67.10	y	62.33	71.06
VISITATION AT CUSTOMERS PREMISES							
Visitation Fee - To deliver a notice of impending disconnection of supply for non-payment of account	Per Visit		110.88	126.40	y	117.46	133.90
WORKS AT CUSTOMERS PREMISES							
Works at customers premises per specific request	Per Visit / call out		Cost + R255.08 Admin Charge	Cost + R290.79 Admin Charge	y	Cost + R270.13 Admin Charge	Cost + R307.95 Admin Charge
IDENTIFICATION & PROTECTION OF UNDERGROUND SERVICES (Water and Sanitation)							
Wayleave Application: Administrative Cost Inclusive of site visits up to (not exceeding) a distance of one kilometre. Non refundable. Deposit may be waived at the discretion of the Director: Water & Sanitation			2,373.60	2,705.90	y	2513.60	2865.50
Additional site visits required	Per Visit		482.11	549.60	y	510.53	582.00

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Refundable Security / bank guaranteed cheque deposit to be paid by applicants / contractors / consultants prior to undertaking any work near Water and Sanitation Services Infrastructure (Wayleave Application).Deposit may be waived at the discretion of the Director: Water & Sanitation	Deposit	Deposits (or any part thereof) may be retained to recover any cost incurred for any repairs to damaged Water and Sanitation infrastructure.					
40mm - <160mm			10,570.00		n	11,194.00	
160mm - <300mm			26,425.00		n	27,984.00	
300mm - <700mm			63,420.00		n	67,162.00	
700mm - <1500mm			105,700.00		n	11,936.00	
Repairs to damaged Water and Sanitation Infrastructure	Final cost	Deposits (or any part thereof) may be retained to recover any cost incurred for any repairs to damaged Water and Sanitation infrastructure.	Cost + R255.08 Admin Charge	Cost + R290.79 Admin Charge	y	Cost + R270.13 Admin Charge	Cost + R307.95 Admin Charge
MASTER PLANNING							
Provision of Master Planning capacity analysis and information on available infrastructure - Water and Sanitation	Final cost	Provision of information on available infrastructure capacity for potential developments.Final charge will be based on actual cost of hours worked plus printing/reproduction costs plus admin charge.	Cost + R255.08 Admin Charge	Cost + R290.79 Admin Charge	y	Cost + R270.13 Admin Charge	Cost + R307.95 Admin Charge
CONTROL ROOM SERVICE							
Control Room Service	Per service per month	Service transferred from Corporate Services (Customers i.e. Table Mountain National Park)	17,212.11	19,621.80	y	18,227.63	20,779.50
BULK WATER PERMIT FEES AND CHARGES							
Permit Fees : Individual Entry Permit to Atlantis & Wemmershoek sites	Rand per person per day	Concession rates for schools, churches, educational groups, etc. are 50% of the rate	15.70	17.90	y	17.54	20.00

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Bulk Water Filming permit for medium shoots at Bulk Water Installations (11 to 25 persons)	Rand per day		2,060.00	2,348.40	y	2,631.58	3,000.00
Bulk Water Filming permit for micro shoots at Bulk Water Installations (10 or less persons)	Rand per day		1,030.00	1,174.20	y	1,315.79	1,500.00
Bulk Water Filming permit for large or very large shoots at Bulk Water Installations	Rand per day		4,635.09	5,284.00	y	6,578.95	7,500.00
Off Road & Dirt Road Vehicles Atlantis site	Rand per day	Max 4 people per vehicle per day	123.60	140.90	y	153.51	175.00
Off Road & Dirt Road Vehicles Atlantis site	Per Vehicle per year	Max 4 people per vehicle per annum or part thereof	1,236.05	1,409.10	y	1,535.09	1,750.00
Quad biking/motor cycles Atlantis site	per Person per year	Per day	72.63	82.80	y	87.72	100.00
Quad biking/motor cycles Atlantis site	Per Vehicle per year	Per annum or part thereof	772.98	881.20	y	877.19	1000.00
Beehives keeping on sites	Rand per year	Per annum	43.25	49.30	y	52.63	60.00
Cancellation Fee - Film Shoots	Rands per Booking	Per Booking	N/A	N/A	y	219.30	250.00